

# EnergyNotes

OCTOBER 2019



[southjerseygas.com](http://southjerseygas.com)

## CUSTOMER SERVICE

1.888.766.9900 Mon-Fri 7 a.m. – 8 p.m. / Sat 9 a.m. – 2 p.m.  
[contactus@sjindustries.com](mailto:contactus@sjindustries.com)

**GAS LEAK HOTLINE:**  
**1.800.582.7060**

## ON YOUR SIDE

### LIHEAP Helps Pay Utility Bills

The Low Income Home Energy Assistance Program helps elderly, disabled and low-income residents pay their utility bills. To qualify for LIHEAP, you must:

- Be a New Jersey resident
- Pay heating and/or cooling costs to a fuel supplier
- Pay a landlord for fuel use or pay rent including these costs
- Have a personal income level that doesn't exceed 200% of the poverty level

The LIHEAP application period begins October 1.

- Applicants are also screened for USF eligibility and may qualify to receive a monthly USF benefit.
- Applicants are eligible to receive weatherization assistance to help lower their winter heating bills.



**To apply for LIHEAP, contact or visit your local Community Action Program agency.**

**For more information, call 1.800.510.3102**

## SAFETY

### Have A Gas Concern?

As our valued customer, your safety and comfort are important to us. If you smell gas (which has the odor of rotten eggs):

- Check your gas appliances to see if a light is out or a burner valve is partially on.
- If all pilots are lit and all burners are off, leave your house immediately keeping the door open as you exit.
- Do not use the phone or any electrical equipment in the house.
- Using a telephone outside and away from the building, call **South Jersey Gas' 24-hour Gas Leak Hotline at 1.800.582.7060.**
- Remain outside of your home until the area is declared safe by South Jersey Gas or fire officials.

30989-I-0082

**Connect with us!**  
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The South Jersey Gas (SJG) Smart Energy Partners program, exclusively available to SJG customers, is designed to help residential and commercial customers reduce energy usage and save money. Visit [southjerseygas.com/save](https://southjerseygas.com/save) to see all the Smart Energy Partners programs available to SJG customers.

## HOME ENERGY ASSESSMENT

Learn how to lower your energy bills with a Home Energy Assessment.

A certified contractor will assess your home and recommend energy-saving solutions that will increase your home's comfort and save you money. You'll receive a written report that identifies the most important energy-conserving fixes for reducing home energy use, and simple measures you can implement to make your home more energy efficient. Plus, during your assessment, the contractor may install water saving products, advanced power strips and LED light bulbs at no extra cost. **This offer is available exclusively for South Jersey Gas customers for only \$49 (a \$295 value).**

Visit [southjerseygas.com/homeenergysavings](https://southjerseygas.com/homeenergysavings) or call **1.888.305.7114** to learn more.

**BONUS**

Purchase a smart thermostat on [southjerseygasmarketplace.com](https://southjerseygasmarketplace.com) & receive a **\$150 instant rebate!**

Have the thermostat delivered prior to your assessment and the contractor will install it **FREE!**

\*Offers valid through December 31, 2021 or when program funds are exhausted. Visit [southjerseygas.com/homeenergysavings](https://southjerseygas.com/homeenergysavings) for program requirements.

## CUSTOMER SERVICE HOURS OF OPERATION

Our telephone representatives are available weekdays from 7 a.m. to 8 p.m. and Saturday, 9 a.m. to 2 p.m. except national holidays. **You can reach us at 1.888.766.9900.**

## DO YOU RELY ON LIFE-SUPPORTING EQUIPMENT?

If you or anyone permanently residing in your home is seriously ill or relies upon life-support equipment, please notify our **Customer Contact Center representative at 1.888.766.9900.**

Connect with us!

