



Energy Notes

APRIL 2018

www.southjerseygas.com

CUSTOMER SERVICE 1-888-766-9900 Mon-Fri 7AM to 8PM / Sat 9AM to 2PM
e-mail: contactus@sjindustries.com

GAS LEAK HOTLINE:
1-800-582-7060

SAFETY

Make ONE CALL Before You Dig

Planning on landscaping? Having a fence installed? Maybe a backyard deck is in your future? Before you begin any digging, excavating or drilling project big or small, South Jersey Gas urges you to call 8-1-1 to receive a free markout of buried utility systems. Without a markout, you risk damage to underground facilities, disruption in public services, emergency repair costs and potentially serious, if not deadly, injury.

Before you dig, call 8-1-1

The call — and this service — is easy, it's free, and it's the law.

- **Call Before You Dig:** Call 8-1-1 at least three business days before beginning your digging project for a free markout of underground utility systems (gas, water, cable, telephone and electric). Remember this does not include private lines, such as a sprinkler system or invisible fence.
- **Wait for Markout:** Any underground facilities will be marked with paint, flags or stakes. You will be notified if no underground facilities exist at your proposed excavation site.
- **Pinpoint the Buried System:** The buried system is located within 24 inches of the marker. Carefully hand-dig around the marker to pinpoint the exact location of the underground facility.
- **Dig Safely:** Use caution when digging near the buried system to avoid damage and disruption.



Introducing our new visual brand.



The new South Jersey Gas visual brand takes special care to acknowledge our history. The new visual brand features an updated, modern variation of the signature South Jersey Gas flame and brighter shades of the company blue, orange and yellow colors.

We are excited about the refreshed look and are confident that customers will associate it with the same high standards of service, safety and reliability they have come to expect from South Jersey Gas. Look out for the new visual brand, coming soon to our website, customer billing statements and more!

DOLLARS & SENSE

Direct Debit Makes Paying Easy

Direct debit automatically deducts the amount for your monthly gas bill from your bank account. To enroll, complete and return the form on the back. Please enclose a voided check from your bank account. Questions? Call 1-888-766-9900.

Save a Stamp. Pay Online. Visit www.southjerseygas.com

SJG FastBill is the fast, free and easy way to pay your bill online. By enrolling in SJG FastBill, you can:

- Review and pay your bill online
- Access up to 6 months of prior statements
- Receive your monthly bill in your e-mail

For more information or to enroll, call 1-888-766-9900 or e-mail us at customercare@sjindustries.com

ENERGY EFFICIENCY — DID YOU KNOW?

Did you know most energy efficiency upgrades can be completed through South Jersey Gas financing offers with no money out of pocket?

South Jersey Gas' Whole House Upgrade Program* is here to help you increase the comfort and efficiency of your home.

How it works:

- A Home Energy Expert will assess your house with a Home Energy Audit, and show you how they can seal up drafts to keep your home warm in the winter and cool in the summer
- Based on your energy efficiency upgrades, you may qualify for \$10,000 in 0% financing for 7 years, or up to \$15,000 at 4.99% for 10 years **with no money down**
- Plus, take advantage of up to \$4,000 in rebates from the NJ Clean Energy Program



Get started today! You could be saving up to 30% on your energy costs!

Call toll free **855-678-5860** or visit **www.SouthJerseyGas.com/incentives** for financing and rebate information.

**Be advised, these offers are only available until December 31, 2018 or until funds are exhausted.*

CUSTOMER REMINDER

Customer Service Hours of Operation

Our telephone representatives are available weekdays from 7 a.m. to 8 p.m. and Saturday 9 a.m. to 2 p.m. except national holidays. Our customer payment centers are open weekdays, except national holidays. Check southjerseygas.com for times. You can reach us at 1-888-766-9900.

Customer Privacy Reminder:

Customers contacting South Jersey Gas at 1-888-766-9900 should have their account number handy for verification. Please note that our Customer Contact representatives will not release information about an account to anyone other than the person(s) whose name is on the account. Thank you.

DIRECT DEBIT AUTHORIZATION

SJG Account # _____

Name _____

Address _____

Phone: Day _____ Evening _____

E-Mail Address _____

Signature _____

Mail to: South Jersey Gas • PO Box 6091, Bellmawr, NJ 08099-6091
Please enclose a voided check to ensure proper processing.

Bank Account Information:

- ☐ Checking *– or –* ☐ Statement Savings Only
☐ Personal Banking *– or –* ☐ Commercial Banking

Bank Name _____

ABA/Routing # _____

Bank Account # _____

- ☐ Yes, put me on a budget plan
☐ No budget plan with a maximum withdraw of \$750 from my bank account.

I authorize SJG to deduct my payments from the account listed on this form. South Jersey Gas utilizes a third party to manage their direct debit program. All written authorizations must provide that the receiver may revoke the authorization by notifying the originator in the manner specified by the authorization.

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