

# Energy Notes



South Jersey Gas



[www.southjerseygas.com](http://www.southjerseygas.com)

Customer Service, weekdays 7 a.m. to 8 p.m. Saturday 9 a.m. to 2 p.m.  
1-888-766-9900 Customer Service e-mail: [customercare@sjindustries.com](mailto:customercare@sjindustries.com)  
Emergency 24-Hour Gas Leak Hotline: 1-800-582-7060



## Safety

### Make ONE CALL Before You Dig

Planning on landscaping? Perhaps you're having a fence installed? Maybe a backyard deck is in your future? Before you begin any digging, excavating or drilling project, South Jersey Gas urges you to make ONE CALL to receive a free markout of buried utility systems. Without a markout, you risk damage to underground facilities, disruption in public services, emergency repair costs and potentially serious, if not deadly, injury.

### **Before you dig, call 8-1-1**

The call — and this service — is easy, it's free and it's the law.

#### For Your Safety:

- ◆ **Call Before You Dig:** Call 8-1-1 at least three business days before beginning your digging project for a free markout of underground utility systems (gas, water, cable, telephone & electric).
- ◆ **Wait for Markout:** Any underground facilities will be marked with paint, flags or stakes. You will be notified if no underground facilities exist at your proposed excavation site.
- ◆ **Pinpoint the Buried System:** The buried system is located within 24 inches of the marker. Carefully hand-dig around the marker to pinpoint the exact location of the underground facility.
- ◆ **Dig Safely.** Use caution when digging near the buried system to avoid damage and disruption.

### Help Us Help You

Loose pets, hidden meters and missing house numbers can prevent meter readers and service persons from properly assisting you. Ensure the safety of your home and our employees by following these four simple steps:

1. Keep your pets leashed or confined when we visit
2. Keep your meter free of clutter and debris
3. Make your address visible from the street
4. Inform us of address or phone number changes

## Dollars & Sense

### Direct Debit Makes Paying Easy

Direct debit automatically deducts the amount for your monthly gas bill from your bank account. To enroll, complete and return the form on the back. Please enclose a voided check from your bank account. Questions? Call 1-888-766-9900.

### Save a Stamp. Pay Online. Visit [www.southjerseygas.com](http://www.southjerseygas.com)

SJG *FastBill* is the fast, free and easy way to pay your bill online. By enrolling in SJG *FastBill*, you can:

- ◆ Review and pay your bill online
- ◆ Access up to 6 months of prior statements
- ◆ Receive your monthly bill in your e-mail

For more information or to enroll, call 1-888-766-9900 or e-mail us at [customercare@sjindustries.com](mailto:customercare@sjindustries.com)

# Energy Efficiency - Did You Know?

Did you know most of your energy efficiency upgrades can be completed through South Jersey Gas financing offers with no money out of pocket?



South Jersey Gas' Whole House Upgrade Program\* is here to help you increase the comfort, warmth and efficiency of your home.

## How it works:

- ◆ A Home Energy Expert will assess your house with a Home Energy Audit
- ◆ Based on your energy efficiency upgrades, you may qualify for \$10,000 in 0% financing for up to 7 years or up to \$15,000 at 4.99% for 10 years **unsecured with no money down**
- ◆ Plus, take advantage of up to \$4,000 in rebates from the NJ Clean Energy Program

**Get started today! You could be saving up to 30% on your energy costs!**

Call toll free **855.678.5860** or visit **www.SJGsimple.com** for financing and rebate information.

*\*Be advised, these offers are only available until August 31, 2017 or when funds are exhausted.*

## Customer Reminder

### Customer Service Hours of Operation

Our telephone representatives are available weekdays from 7 a.m. to 8 p.m. and Saturday 9 a.m. to 2 p.m. except national holidays. Our customer payment centers are open weekdays from 10 a.m. to 2 p.m. except national holidays. You can reach us at 1-888-766-9900.

### Customer Privacy Reminder:

Customers contacting South Jersey Gas at 1-888-766-9900 should have their account number handy for verification. Please note that our Customer Care representatives will not release information about an account to anyone other than the person(s) whose name is on the account. Thank you.

### Direct Debit Authorization

SJG Acct. # \_\_\_\_\_

Name \_\_\_\_\_

Address \_\_\_\_\_  
\_\_\_\_\_

Phone: Day \_\_\_\_\_

Eve. \_\_\_\_\_

E-mail Address \_\_\_\_\_

Signature \_\_\_\_\_

Bank Account type:  Checking  Statement Savings Only

Mail to: South Jersey Gas  
PO Box 6091, Bellmawr, NJ 08099-6091

Bank Name \_\_\_\_\_

Personal Banking  Commercial Banking

ABA/Routing # \_\_\_\_\_

Bank Account # \_\_\_\_\_

Yes, put me on a budget plan

No budget plan with a maximum withdraw of \$750 from my bank account.

Please enclose a voided check to ensure proper processing.

I authorize SJG to deduct my payments from the account listed on this form. South Jersey Gas utilizes a third party to manage their direct debit program. All written authorizations must provide that the receiver may revoke the authorization by notifying the originator in the manner specified by the authorization.



**Connect with us!**