

# EnergyNotes

JANUARY 2019



[southjerseygas.com](http://southjerseygas.com)

## CUSTOMER SERVICE

1.888.766.9900 Mon-Fri 7 a.m. to 8 p.m. / Sat 9 a.m. to 2 p.m.  
[contactus@sjindustries.com](mailto:contactus@sjindustries.com)

**GAS LEAK HOTLINE:**  
**1.800.582.7060**

## GET READY:

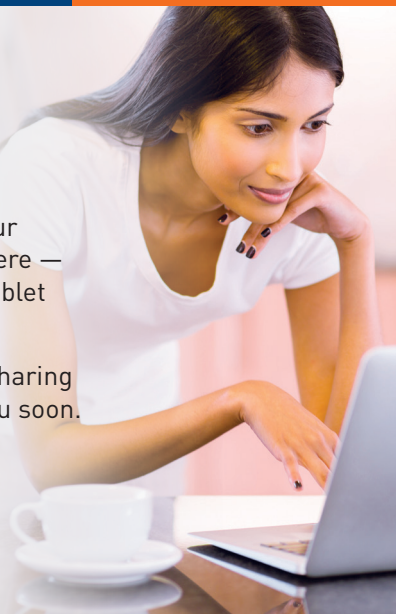
### Your New and Improved South Jersey Gas My Account is Coming Soon

Creating a positive customer experience is one of our primary goals at South Jersey Gas. Soon, you'll have access to the new and improved My Account. We're sure you'll enjoy the enhanced, user-friendly and dynamic online tool that will give you the power to easily manage your South Jersey Gas account. With My Account, you'll have options for service, billing, payment, and more right at your fingertips.

From more ways to pay to understanding your energy usage, My Account puts you in control.

You'll also be able to securely manage your account from anywhere — on your computer, tablet or mobile device.

We look forward to sharing this new tool with you soon.



## SAFETY

### Carbon Monoxide (CO) Detectors

Carbon monoxide, or CO, is an odorless, colorless gas that can cause illness or death. It's primarily caused by improperly installed or vented heating equipment. You can prevent CO poisoning in your home by installing a CO detector, placing it where it will wake you up if it alarms. Always have a qualified technician check your heater, water heater and other appliances for proper venting and servicing annually.

### An Important Safety Reminder

For your safety, do not attempt to service or operate any natural gas equipment between our natural gas main and the meter — no matter how easy the procedure may seem.

All equipment from the service main up to, and including, the gas meter is South Jersey Gas property and should be serviced and maintained only by South Jersey Gas

technicians or by a South Jersey Gas contractor. Gas lines and connections from the meter into your home are owned by you. For your safety, we highly recommend that these lines, as well as your gas burning appliances, only be serviced by a licensed contractor.

If you need to have the gas to your home temporarily turned off, please contact South Jersey Gas at 1.888.766.9900 to schedule an appointment for one of our technicians to turn off the gas. A South Jersey Gas technician will also restore gas service to your home.

Turning the valve leading to your gas meter on or off, or operating any South Jersey Gas equipment yourself, could result in a serious safety hazard to you and your family.

Remember, natural gas is a safe, reliable, affordable fuel when installed and maintained by trained professionals, such as South Jersey Gas technicians or licensed contractors.

South Jersey Gas Smart Energy Partners program offers financing and rebates for high-efficiency natural gas equipment and other energy-saving improvements in conjunction with New Jersey's Clean Energy Program. The program is designed to help residential and commercial customers reduce energy usage and save money.

## High-Efficiency Equipment Incentives

Install a high-efficiency natural gas water heater AND furnace or boiler and you may qualify for the following incentives:

- |   |           |   |
|---|-----------|---|
| <ul style="list-style-type: none"> <li>• <b>\$600 rebate from the South Jersey Gas Smart Energy Partners program</b></li> </ul> | <b>OR</b> | <ul style="list-style-type: none"> <li>• <b>Up to \$11,000 at 0% for 7 years from the South Jersey Gas Smart Energy Partners program</b></li> </ul> |
| <b>AND</b>  |           | <b>AND</b>  |
| <ul style="list-style-type: none"> <li>• <b>Up to \$950 rebate from New Jersey's Clean Energy Program</b></li> </ul>            |           | <ul style="list-style-type: none"> <li>• <b>Up to \$950 rebate from New Jersey's Clean Energy Program</b></li> </ul>                                |

For more information, call **1.855.678.5860**,  
or visit **[southjerseygas.com/incentives](http://southjerseygas.com/incentives)**.



## IN YOUR COMMUNITY

In recognition of the official opening of its new Atlantic City headquarters, South Jersey Gas announced a contribution of \$25,000 to the Community FoodBank of New Jersey, Southern Branch, the state's largest anti-hunger and anti-poverty organization. The donation will provide 75,000 meals to residents of Atlantic, Cape May and Cumberland counties.

We are proud supporters of the Community FoodBank of New Jersey, Southern Branch, assisting in its efforts to improve lives throughout our local communities.

For more information about community support from South Jersey Gas, see **[southjerseygas.com/community](http://southjerseygas.com/community)**.

## ON YOUR SIDE

### Energy Assistance Programs

#### HEAP (Home Energy Assistance Programs):

Helps very low-income residents with heating and cooling bills, and makes provisions for emergency heating system services and emergency fuel assistance. For information, call 800.510.3102. In Cape May, call 609.465.4531.

**Lifeline:** A utility assistance program that offers a \$225 annual benefit to persons who meet the PAAD eligibility requirements or who receive Supplemental Security Income (SSI). This includes utility customers as well as tenants whose utility bills are included in their rent. For information, call 800.792.9745.

**NJ SHARES:** Provides assistance to individuals and families living in New Jersey who are in need of temporary help in paying their energy bills. For a listing of agencies, visit **[njshares.org](http://njshares.org)** or call 866.657.4273.

**NJ Comfort Partners:** A free, energy saving and energy education program for qualified low-income customers. To learn more, call 888.773.8326.