

Energy Notes

JULY 2018



www.southjerseygas.com

CUSTOMER SERVICE

1.888.766.9900 Mon-Fri 7 a.m. to 8 p.m. / Sat 9 a.m. to 2 p.m.
e-mail: contactus@sjindustries.com

GAS LEAK HOTLINE:
1.800.582.7060

ON YOUR SIDE

Lifeline

Low-income residents may receive \$225 total credit toward a single utility account. Residents with both electric and gas may receive \$112.50 for each account.

You are eligible for Lifeline if you meet the following requirements:

- You are a New Jersey resident
- You receive natural gas and/or electricity bills for your principal residence in your name or your spouse's name
- Your annual income for is less than \$27,189 if single or less than \$33,334 if married
- You are at least 65 years of age OR at least 18 years of age and receiving Social Security Disability benefits

You're automatically eligible for Lifeline if enrolled in:

- Pharmaceutical Assistance to the Aged and Disabled (PAAD)
- Medicaid Only
- Medical Assistance to the Aged
- New Jersey Care Special Medicaid

**To enroll in
Lifeline, call
1.800.792.9745**

NOTE: If you are under age 65 and receiving Social Security Disability benefits on behalf of someone other than yourself, you are NOT eligible. If you qualify for Lifeline, you can also receive free weatherization services from the New Jersey Comfort Partners Program. For more information, visit www.njcleanenergy.com/residential/programs/comfort-partners/comfort-partners.

DOLLARS AND SENSE

Did You Receive an Estimated Bill?

You may receive an estimated bill if something like a locked gate or a loose dog prevented us from reading your meter. We base estimated bills on the average amount of gas used during the same period last year as well as the amount used in the previous month. Your next actual reading will adjust for any inaccuracy.

If an actual meter reading shows more gas was used than we estimated, your next bill may be considerably higher. If that bill is at least 25% higher than your prior estimated bill, you may pay the difference owed with a payment arrangement. Upon request, we'll accept payment of the difference over a time period equal to the number of months we estimated your usage. Call us to make arrangements.

INTRODUCING SMART ENERGY PARTNERS!



South Jersey Gas is proud to offer Smart Energy PartnersSM, a program dedicated to delivering meaningful and innovative energy efficiency solutions. The program empowers you to lower energy costs, reduce energy consumption and improve life through affordable financing programs, rebates and conservation education. Working together, we can implement solutions that keep you warm and comfortable while saving energy and money—and positively impacting the environment.

Program Spotlight: Equipment Upgrade Program*

The Smart Energy Partners program offers two affordable options to help you upgrade your natural gas water heater and natural gas furnace or boiler to high-efficiency equipment.

1. Financing Option

- \$6,500 in financing at 0% for five years from South Jersey Gas
- Plus, \$700 or more in rebates from the New Jersey Clean Energy Program

2. Rebate Option

- \$500 equipment rebate from South Jersey Gas
- Plus, \$700 or more in rebates from the New Jersey Clean Energy Program

Call toll free **855.678.5860** or visit www.southjerseygas.com/incentives for more information.

**Offers valid through December 31, 2018 or when funds are exhausted. Visit southjerseygas.com and njcleanenergy.com for terms and conditions.*

COMMUNITY RELATIONS



Congratulations to the winners of the South Jersey Gas "Game On" Grants program. Twenty local organizations were awarded \$1,000 grants to provide critical support needed to sustain local, community-centered athletic programs, leagues, clubs, associations, and recreational organizations for youth ages 4–18.

Chosen lottery-style, winners were selected from nearly 100 applicants throughout the South Jersey Gas service area. Eligible programs included traditional youth sports, such as Baseball, Basketball, Softball, Soccer, Football, Cheerleading, Lacrosse and Swimming. Many winners received a visit from South Jersey Gas at their Opening Day Ceremonies and posed for a photo with the big check!

Stay tuned to the "In The Community" section of the South Jersey Gas website, www.southjerseygas.com/community, for more information about the "Game On" grants program, which will be accepting applications again in early February 2019.

SAFETY

Check ID – Who's Reading Your Meter?

Your gas meter is read by a representative from Millennium Account Services. Millennium employees are required to wear ID badges, which display the employee's photo, signature, full name, and company logo. If a meter reader asks to gain access to your home and cannot or will not show ID, call the police immediately.

If in doubt, please call 1.888.766.9900.

