

# EnergyNotes

NOVEMBER 2018



[www.southjerseygas.com](http://www.southjerseygas.com)

**CUSTOMER SERVICE** 1.888.766.9900 Mon-Fri 7 a.m. to 8 p.m. / Sat 9 a.m. to 2 p.m.  
e-mail: [contactus@sjindustries.com](mailto:contactus@sjindustries.com)

**GAS LEAK HOTLINE:**  
**1.800.582.7060**

## CUSTOMER SERVICE CENTERS: NEW EXTENDED HOURS

Our South Jersey Gas Customer Service Centers have new extended hours. Now, you can visit one of our centers in Glassboro, Folsom, Millville or Pleasantville from 8:30 a.m. – 4:00 p.m. Monday through Friday. Our Cape May center is also still available to accept payments from 9:00 a.m. – 2:00 p.m. Monday through Friday.

## PAYMENT ASSISTANCE FOR GAS & ELECTRIC (PAGE)

The PAGE energy assistance program benefits home-owners and renters who are NJ residents; have not have received Universal Service Fund (USF) in the past 6 months or Home Energy Assistance (HEA) within the last heating season, facing a crisis situation that includes a documented notice of overdue payment for gas and/or electric service, and have a past history of making regular payments towards their utility bills. For more information or to apply, visit [www.housingall.org](http://www.housingall.org) or call **732.982.8710**.

## NJ SHARES Grants Available

This program is open to any NJ resident who needs temporary help paying his/her utility bill. Customers must have an income level that does not exceed 400% of the Federal Poverty Level.

General NJ Shares ..... 1.866.657.4273

### Atlantic County

Hammonton Family Community Center ..... 609.567.2900  
Family Service Association (EHT) ..... 609.569.0376  
The Salvation Army (Atlantic City) ..... 609.344.0660  
Atlantic City Rescue Mission ..... 609.345.5517  
Ocean County – Heap ..... 732.244.9041 ext.110

### Burlington County

The Christian Caring Center –  
Pemberton, Inc. .... 609.893.0700  
St. Vincent De Paul Society –  
St. Mary of the Lakes ..... 609.953.0021  
St. Vincent De Paul Society –  
St. Isaac Joques ..... 856.797.7352

### Camden County

Senator Madden's Office ..... 856.232.6700  
OEO, Inc. – Sheridan Apartments ..... 856.541.4422  
Fellowship House ..... 856.964.4545  
Catholic Charities – Diocese of Camden ..... 856.342.4193  
St. Joseph's Carpenter Society ..... 856.964.2776  
Hispanic Family Center of Southern NJ ..... 856.365.7393  
OEO, Inc. – Pennsauken ..... 856.910.1180  
OEO, Inc. – UWC ..... 856.365.8989  
OEO, Inc. – CUI ..... 856.964.6887

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Visit [southjerseygas.com](http://southjerseygas.com) for  
additional payment options.

## DO YOU RELY ON LIFE-SUPPORTING EQUIPMENT?

If you or anyone permanently residing in your home is seriously ill or relies upon life-support equipment, please contact our Customer Contact Center at **1.888.766.9900**.

# GET READY FOR WINTER WITH \$1,200 IN ENERGY EFFICIENCY REBATES

If you need to replace your water heating and heating equipment, South Jersey Gas Smart Energy Partners and New Jersey’s Clean Energy Program can help. When you upgrade to a qualifying high-efficiency natural gas water heater AND furnace or boiler, you can take advantage of the rebates below.

## High-Efficiency Water Heating and Heating Equipment Rebates

NJ Clean Energy Program Rebate	\$700
South Jersey Gas Rebate	\$500
<b>TOTAL REBATE</b>	<b>\$1,200</b>

For more information, call **1.855.678.5860** or visit [southjerseygas.com/incentives](http://southjerseygas.com/incentives)

South Jersey Gas rebates expire December 31, 2018 or when funds are exhausted.

## CUSTOMER REMINDER

### Is Your Information Current?

To help us serve you better, please send us any changes to your information by e-mailing us at [contactus@sjindustries.com](mailto:contactus@sjindustries.com). Also, you should have an alternate contact listed on your account in case of an interruption in gas service and you are not available. The alternate contact could be a cell number, property management office, neighbor, family member, etc.

Note: your service and mailing addresses may differ. This is especially true for customers who receive mail at post office boxes. Your service address is where your gas meter is located; your mailing address is where you receive bills and other correspondence.

## PROGRAMS & SERVICES

### Third Party Notification

This program helps customers who may forget or misunderstand a shut-off notice for not paying a gas bill. A third party, like a friend or relative, will receive a copy of the bill with a shut-off notice in it. While this person isn’t responsible for paying the outstanding balance, he or she can take steps to ensure continued service.

To enroll, contact our Customer Contact Center via e-mail at [contactus@sjindustries.com](mailto:contactus@sjindustries.com) or by phone at **1.888.766.9900**.

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### Cape May County

Puerto Rican Action Committee (Woodbine) ..... 609.861.5800  
 Catholic Charities – Diocese of Camden (Rio Grande) ..... 609.886.2662  
 Puerto Rican Action Committee (Salem/Cape May) ..... 609.861.5800

### Cumberland County

Lawrence Township Senior Center (Cedarville) ..... 856.447.1000  
 Bethel Development Corporation ..... 856.327.9092  
 Catholic Charities – Diocese of Camden (Vineland) ..... 856.691.1841  
 The Salvation Army (Vineland) ..... 856.696.5050  
 The Salvation Army (Bridgeton) ..... 856.451.0999  
 CASA PRAC INC. .... 856.692.2331

Native American Advancement Corp  
 Weatherization Assistance Program ..... 856.455.0600  
 Community Action Partnership ..... 856.451.6330

### Gloucester County

Senator Madden’s Office ..... 856.232.6700  
 Paulsboro Community Development Center ..... 856.224.1401

### Salem County

Puerto Rican Action Committee (Salem/Cape May) ..... 856.299.5800  
 Catholic Charities – Diocese of Camden (Penns Grove) ..... 856.299.1296  
 The Salvation Army (Salem) ..... 856.935.0305  
 Puerto Rican Action Committee (Pens Grove) ..... 856.299.5800  
 Board of Social Services (Salem) ..... 856.299.7200

