

Energy Notes



South Jersey Gas



www.southjerseygas.com

Customer Service, weekdays 7 a.m. to 8 p.m. Saturday 9 a.m. to 2 p.m.
1-888-766-9900 Customer Service e-mail: customercare@sjindustries.com
Emergency 24-Hour Gas Leak Hotline: 1-800-582-7060

On Your Side

Lifeline

Low-income residents may receive \$225 total credit toward a single utility account. Residents with both electric and gas may receive \$112.50 for each account.

You are eligible for Lifeline if you meet the following requirements:

- ◆ You are a New Jersey resident;
- ◆ You receive natural gas and/or electricity bills for your principal residence in your name or your spouse's name;
- ◆ Your annual income for 2015 is less than \$26,575 if single or less than \$32,582 if married
- ◆ You are at least 65 years of age OR at least 18 years of age and receiving Social Security Disability benefits.

You're automatically eligible for Lifeline if enrolled in:

- ◆ Pharmaceutical Assistance to the Aged and Disabled (PAAD)
- ◆ Medicaid Only
- ◆ Medical Assistance to the Aged
- ◆ New Jersey Care Special Medicaid.

NOTE: If you are under age 65 and receiving Social Security Disability benefits on behalf of someone other than yourself, you are NOT eligible.

To enroll for Lifeline, call 1-800-792-9745.

Dollars & Sense

Did You Receive an Estimated Bill?

You may receive an estimated bill if something like a locked gate or a loose dog prevented us from reading your meter. We base estimated bills on the average amount of gas used during the same period last year as well as the amount used in the previous month. Your next actual reading adjusts any inaccuracy.

If an actual meter reading shows more gas was used than we estimated (especially if we had to estimate your usage for two or more months), your next bill may be considerably higher. If that bill is at least 25% higher than your prior estimated bill, you may pay the difference owed over the next few months. Upon request, we'll accept payment of the difference over a time period equal to the number of months we estimated your usage. Call us to make arrangements.

Programs & Services

Energy Efficiency Cooling and Heating Upgrades Made Easy!

Did you know most of your energy efficiency upgrades can be completed through South Jersey Gas financing offers with no money out pocket?

South Jersey Gas' Whole House Upgrade Program* is here to help you increase the comfort and efficiency of your home. Through this program you can easily make small energy improvements (air sealing and insulation) or large energy improvements (installing high-efficiency cooling and heating equipment).

Here's how it works:

- A Home Energy Expert will assess your house with a Home Energy Audit.
- Based on your energy efficiency upgrades, you may qualify for \$10,000 in 0% financing for up to 7 years or up to \$15,000 at 4.99% for 10 years unsecured with no money down.
- Plus, take advantage of up to \$4,000 in rebates from the NJ Clean Energy Program.

Get started today! You could be saving up to 30% on your energy costs!

Call toll free 855.678.5860 or visit SJGsimple.com for financing and rebate information.

*Be advised, these offers are only available until August 31, 2017 or when funds are exhausted.

Community Relations



Congratulations to the winners of the South Jersey Gas "Game On" Grants program. Twenty local organizations were awarded \$1,000 grants to provide critical support needed to sustain local, community-centered athletic programs, leagues, clubs, associations, and recreational organizations for youth ages 4 -18.

Chosen lottery-style, winners were selected from nearly 100 applicants throughout the South Jersey Gas service area. Eligible programs included traditional youth sports, such as Baseball, Basketball, Softball, Soccer, Football, Cheerleading, Lacrosse, and Swimming. Many winners received a visit from South Jersey Gas at their Opening Day Ceremonies and posed for a photo with the big check!

Stay tuned to the "In The Community" section of the South Jersey Gas website, www.southjerseygas.com, for more information about the "Game On" grants program, which will be accepting applications again in early February 2017.

Safety

Check ID - Who's Reading Your Meter?

Your gas meter is read by a representative from Millennium Account Services. Millennium employees are required to wear ID badges, which display the employee's photo, signature, full name, and company logo. If a meter reader asks to gain access to your home and cannot or will not show ID, call the police immediately. If in doubt, please call 1-888-766-9900.



Connect with us!