



At South Jersey Gas, continuously finding ways to improve your customer experience is our priority. The way you read and interact with your billing statement is a large part of that experience—which is why we've improved it based on feedback from customers like you.

We've made significant changes to the organization, design, and content of your billing statement to make it clearer, simpler, and easier to read.

Follow us on social media

 [Facebook.com/SouthJerseyGas](https://www.facebook.com/SouthJerseyGas)

 [@SouthJerseyGas](https://twitter.com/SouthJerseyGas)






Benefits that go beyond page one

Helpful definitions of bill terminology

Get a clearer understanding of your usage and charges with a simple glossary of terms and abbreviations.

More information that's important to you

-  Regulatory and safety messages keep you informed of important changes and alerts.
-  Savings messages tell you about opportunities you may be eligible for.
-  Community service messages keep you informed of local news and initiatives.
-  Eco-friendly messages alert you of ways to reduce your impact on the environment.

Giving you the power of clear information

Welcome to the new South Jersey Gas billing statement



Learn more about your new South Jersey Gas billing statement at [SouthJerseyGas.com/billingstatement](https://www.SouthJerseyGas.com/billingstatement)

New improvements to your South Jersey Gas billing statement

- 1 Smarter Page Design**
 Organizes billing information using a cleaner, simpler layout and design for easy reading and navigation.
- 2 Account Summary**
 Clearly presents essential account and contact information for easy reference.
- 3 Billing Summary**
 Prominently displays your latest billing activity, including payments received and total amount due.
- 4 Detailed Calculations**
 Display current usage first, then incorporate it into a calculation to arrive at your final charges.
- 5 Customized Messages**
 Deliver important service information specific to your account.

SERVICE FOR JOHN DOE
 123 Hamilton Street
 Cape May, NJ 08204

July 3, 2017
 Account number: 0999100000
 Report a gas leak: 888-582-7060
 Customer care: 888-766-9900
www.southjerseygas.com

BILLING SUMMARY FOR MAY 27 TO JUNE 27, 2017

Previous budget plan amount	\$42.00
Payment received on June 24	- \$42.00
Budget plan amount due by July 26	\$42.00
Total amount due	\$42.00

Thank you for your timely payment.

CURRENT USAGE
 (Conversion of gas to energy)

Meter	Current reading	Previous reading	Gas used by volume	Therm factor	Energy used (in therms)
0870001	941	912	29 cubic feet	1.036	30.04

USAGE COSTS

Gas charge	30.04 therms x \$0.638800 per therm	= \$19.19
Delivery charge	30.04 therms x \$0.729028 per therm	= 21.90
Account charge	30 days x \$0.262667 per day	= 7.88
Total usage costs		\$48.97

RESIDENTIAL PRICE TO COMPARE SUPPLIERS

South Jersey Gas	\$0.529200 per therm
	Rate class: residential service heat
Ambit	\$0.638800 per therm
Service agreement number	0911112300

You'll need to provide this number if you call any other supplier to ask about gas supply or rates.

Account number: 0999100000

Amount due \$42.00

Due date July 26, 2017

032102 000000101
 JOHN DOE
 123 HAMILTON STREET
 CAPE MAY, NJ 08204

PO BOX 6091
 BELLMAWR, NJ 08099-6091

Learn more about your new South Jersey Gas billing statement at SouthJerseyGas.com/billingstatement