

Energy Notes

DECEMBER 2017

www.southjerseygas.com

CUSTOMER SERVICE 1-888-766-9900 Mon-Fri 7AM to 8PM / Sat 9AM to 2PM
e-mail: contactus@sjindustries.com

GAS LEAK HOTLINE:
1-800-582-7060

SAFETY

A Reminder about CO Detectors

Carbon monoxide, commonly called CO, is an odorless, colorless, tasteless and non-irritating gas that, in extreme cases, may be fatal. It's primarily caused by improperly installed or poorly maintained vents, chimneys or space-heating equipment or by using ranges/ovens for heating. For your safety, make sure heating equipment is inspected annually by a qualified technician and never use your range/oven for home heating. Also, be sure to install at least one carbon monoxide detector — available at any home improvement center — in your home. But remember, CO detectors are not a replacement for proper use and maintenance of your fuel-burning appliances.

An Important Safety Reminder

South Jersey Gas reminds you not to attempt to service or operate any natural gas equipment between our natural gas main and the meter — no matter how easy the procedure may seem.

All equipment from the service main up to, and including, the gas meter is South Jersey Gas property and should be serviced and maintained only by South Jersey Gas technicians or by a South Jersey Gas contractor. Gas lines and connections from the meter into your home are owned by you. For your safety, we highly recommend that these lines, as well as your

gas burning appliances, only be serviced by a licensed contractor.

If you need to have the gas to your home temporarily turned off, please contact South Jersey Gas at 1-888-766-9900 to schedule an appointment for one of our technicians to turn off the gas. A South Jersey Gas technician will also restore gas service to your home.

We offer you this message as a safety reminder because turning the valve leading to your gas meter on or off, or operating any South Jersey Gas equipment yourself, could result in a serious safety hazard to you and your family.

Remember, natural gas is a safe, efficient and economical fuel when installed and maintained by trained professionals, such as South Jersey Gas technicians or licensed contractors.

COMING SOON NEW, EASY-TO-READ ACCOUNT STATEMENT

Improving your customer experience is a top priority for South Jersey Gas. So we've created a new, detailed billing statement, using feedback from customers like you. Your new billing statement outlines the information that's most important to you, including simple calculations of account charges, a more complete picture of current and historical usage, important regulatory information, and community news. We look forward to sharing these improvements with you in early 2018, when your first new billing statement will arrive. If you currently receive a paper bill, be sure to look out for a larger, standard-sized envelope from South Jersey Gas containing your new statement.



DOLLARS & SENSE

Budgeting Made Easier

Looking for a way to make bill paying easier? Take advantage of South Jersey Gas' free Budget Billing option. Once enrolled, we estimate a monthly payment based on your prior usage. All overpayments or deficiencies are rolled into the next year's budget billing amount and reflected in the new revised monthly payment amount. This way you know exactly how much to budget for gas, regardless of the weather. If you still have trouble making timely payments, please call us to establish payment arrangements.

Free Budget Billing Call: 1-888-766-9900



DOLLARS & SENSE

Updating Your Heating System is Easy with 0% Financing!

Program Spotlight: Equipment Upgrade Program

Homeowners in need of a new water heater, or furnace, can replace their entire heating system with the assistance of South Jersey Gas! By upgrading equipment to a qualifying high-efficiency natural gas water heater AND a qualifying high-efficiency natural gas boiler or furnace, homeowners can take advantage of:

- **\$6,500 in 0% financing for 5 years OR a \$500 rebate from South Jersey Gas**
- **No money down**
- **Up to \$700 in rebates from the NJ Clean Energy Program**

Please note, qualifying combination water heater and boiler units are also eligible for South Jersey Gas financing. Check with your contractor for specific eligibility requirements.

**For details on requirements,
qualifying equipment and program dates:**

**Call 1-855-678-5860
Visit www.SJGsimple.com**



IN YOUR COMMUNITY

South Jersey Industries has once again partnered with United Way, recently wrapping up a successful employee giving campaign for 2017-2018. Representatives from the United Way of Greater Philadelphia and Southern NJ joined South Jersey Industries employees at several kick-off meetings held at company locations throughout October. Since then, South Jersey Industries employees have pledged more than \$100,000 in contributions to United Way chapters throughout southern New Jersey. South Jersey Industries is a proud supporter of United Way, assisting in its efforts to improve lives throughout our local communities.

If you would like more information about how you can **LIVE UNITED** by giving, advocating, and volunteering, locate a United Way organization in your area by visiting www.liveunited.org.

ON YOUR SIDE

Assistance Programs

HEAP (Home Energy Assistance Programs): This program assists elderly, disabled and low-income residents. Contact or visit your local Community Action Program agency. For information, call 1-800-510-3102. In Cape May, call 609-465-4531.

Lifeline: This program assists low-income residents. For information, call 1-800-792-9745.

NJ SHARES: This program is for any resident who needs temporary help paying his/her utility bills.

For a listing of agencies, visit www.njshares.org or call South Jersey Gas at 1-888-766-9900.

NJ Comfort Partners: This program offers weatherization measures and conservation assistance to low-income residents. To learn more, call 1-888-773-8326.

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