



EnergyNotes

JULY 2019

southjerseygas.com

CUSTOMER SERVICE 1.888.766.9900 Mon-Fri 7 a.m. – 8 p.m. / Sat 9 a.m. – 2 p.m.
contactus@sjindustries.com

GAS LEAK HOTLINE:
1.800.582.7060

ON YOUR SIDE

Lifeline

Low-income residents may receive a \$225 total credit toward a single utility account. Residents with both electric and gas may receive a \$112.50 credit for each account.

You are eligible for Lifeline if you meet the following requirements:

- You are a New Jersey resident
- You receive natural gas and/or electricity bills for your principal residence in your name or your spouse's name
- Your annual income is less than \$27,951 if single or less than \$34,268 if married
- You are at least 65 years of age OR at least 18 years of age and receiving Social Security Disability benefits

You're automatically eligible for Lifeline if enrolled in:

- Pharmaceutical Assistance to the Aged and Disabled (PAAD)
- Medicaid Only
- Medical Assistance to the Aged
- New Jersey Care Special Medicaid

**To enroll in
Lifeline, call
1.800.792.9745**

NOTE: If you are under age 65 and receiving Social Security Disability benefits on behalf of someone other than yourself, you are NOT eligible. If you qualify for Lifeline, you can also receive free weatherization services from the New Jersey Comfort Partners Program. For more information, visit www.njcleanenergy.com/residential/programs/comfort-partners/comfort-partners.

DOLLARS AND SENSE

Did You Receive an Estimated Bill?

You may receive an estimated bill if something like a locked gate or a loose dog prevented us from reading your meter. We base estimated bills on the average amount of gas used during the same period last year as well as the amount used in the previous month. Your next actual reading will adjust for any inaccuracy.

If an actual meter reading shows more gas was used than we estimated, your next bill may be considerably higher. If that bill is at least 25% higher than your prior estimated bill, you may pay the difference owed with a payment arrangement. Upon request, we'll accept payment of the difference over a time period equal to the number of months we estimated your usage. Call us to make arrangements.

30989-I-0081

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INTRODUCING



SMART ENERGY PARTNERS™

The South Jersey Gas (SJG) Smart Energy Partners program, exclusively available to SJG customers, offers financial incentives for purchasing and installing high-efficiency natural gas equipment and other energy-saving improvements. The program is designed to help residential and commercial customers reduce energy usage and save money.

Program Spotlights:

South Jersey Gas Marketplace

Your one-stop shop for \$150 instant rebates on smart thermostats and 50% discounts on energy efficient light bulbs, advanced power strips and water saving products.

Choose from best-selling smart thermostats including Nest and Ecobee.

Start saving now. For more information visit southjerseygasmarketplace.com.

Home Energy Assessment

Easily identify energy savings opportunities for only \$49 (\$295 value).

Receive an in-home assessment and written report highlighting recommendations for reducing home energy use. Plus, during the assessment, LED light bulbs, advanced power strips and water saving products may be installed at no extra cost.

Visit southjerseygas.com/homeassessment or call **1.888.305.7114** for more information.

BONUS

Purchase a smart thermostat on southjerseygasmarketplace.com & receive a **\$150 instant rebate!**

Have the thermostat delivered prior to your assessment and the contractor will install it **FREE!**

*Offers valid through December 31, 2021 or when program funds are exhausted. Visit southjerseygas.com/saveenergy for program requirements.

COMMUNITY RELATIONS

Congratulations to the winners of the South Jersey Gas "Game On" Grants program. Twenty local organizations were awarded \$1,000 grants to provide critical support needed to sustain local, community-centered athletic programs, leagues, clubs, associations, and recreational organizations for youth ages 4–18.

Chosen lottery-style, winners were selected from nearly 100 applicants throughout the South Jersey Gas service area.

This year's recipients were in Buena, Cherry Hill, Clayton, Franklin Township, Glassboro, Hammonton, Mays Landing, Medford, Monroe Township, Pitman, Pittsgrove, Washington Township, and Waterford Township. Many winners received a visit from South Jersey Gas at their Opening Day Ceremonies and posed for a photo with the big check!

Stay tuned to the "In The Community" section of the South Jersey Gas website, southjerseygas.com/community, for more information about the "Game On" Grants program.

SAFETY

Check ID – Who's Reading Your Meter?

Your gas meter is read by a representative from Millennium Account Services. Millennium employees are required to wear ID badges, which display the employee's photo, signature, full name, and company logo. If a meter reader asks to gain access to your home and cannot or will not show ID, call the police immediately.

If in doubt, please call 1.888.766.9900.



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