



Thank you for your contribution to natural gas service

At South Jersey Gas, we want to make your natural gas installation as smooth and trouble-free as possible. Please familiarize yourself with the following steps so that you know what to expect during the installation process.

During Installation

- Mark out private utilities.** It is your responsibility to accurately mark out any underground lines that have been privately run with flags or marking spray. These include but are not limited to water, electric and sewer lines, septic systems, invisible pet fences, fiber optics and telephone lines, and all lines to outbuildings and sprinkler systems.
- Plan for your meter installation.** SJG will provide the service line to your home and the meter at your location.

After Installation

- Anticipate some restoration.** We will restore roads or land after your installation. Based upon weather and municipality regulations, some restoration activities cannot be performed immediately. When necessary, SJG will temporarily restore the area until final restoration can be completed.
- Look out for your first bill.** At the time your service line is installed and your meter is set, you are considered an SJG customer and will begin receiving bills. On your first bill (or the one subsequent to that), you will see the following:
 - One-time fee of \$20.00 (\$7.00 account activation fee, \$13.00 turn on fee)
 - A customer charge, usually ranging between \$8.00 and \$10.00 per month (in SJG bill details)
 - A charge for natural gas used (listed as Delivery Charge & BGSS in SJG bill details)
 - A security deposit. This can be waived with a "letter of credit" from another utility company. Once you've obtained this letter, submit it with your first bill or fax it directly to our Customer Care Center at 609-567-2684.
- Receive annual review.** All or a portion of your contribution may be refunded over the next 10 years. SJG will review your usage on the anniversary of your deposit date and inform you in writing if you are eligible for a refund. If you have any questions about your contribution or refund, please contact the SJG Property Records Department at 1-844-478-4490 or property@sjindustries.com.