

# How to Read My Bill

Service Location



1 Service Location  
JOHN SAMPLE  
101 W WEST DR  
EGG HARBOR TOWNSHIP, NJ 08234

Account Number  
000012345

Service Agreement ID  
00000012345

4 Payments Received (Thank You) \$226.00CR



South Jersey Gas

Billing Month  
August

Current Budget Plan Amount - 07/12 - 08/10 226.00

Previous Budget Plan Amount 226.00

**IDT Energy**

SEE NEXT PAGE FOR MARKETER INFORMATION

Pay This Amount to South Jersey Gas Company \$226.00

Current Charges Past Due After Aug 29 2016

11 **Current Gas Bill Information**

12 Customer Charge 9.31

13 Delivery Charge \$0.5765 Per Therm 10.24

14 Actual Reading

15 Current Gas Bill \$19.55

Daily Avg. Temp:

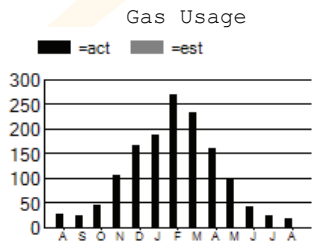
Aug 15	Aug 16
82.39	84.35

15 Rate - Residential Service Heat FT

16 Price to compare \$0.5292 Per Therm

17 Next Meter Reading Date Sep 14 2016

Gas Prior	Gas Current	Gas Balance
-1164.97	39.10	-1136.05



Meter Number	Service From	Service To	Service Num Day	Pres. Read	Prev. Read	= Cu Ft Used	=Therm Fact	=Therms Used
1234567	07/12/16	08/10/16	29	2938	2921	17	1.046	17.78

www.southjerseygas.com



South Jersey Gas

00000000 00

27 JOHN SAMPLE  
101 W WEST DR  
EGG HARBOR TWP, NJ 08234

YES! Enroll me in the School Counts Program

Check for name address, phone corrections

PO Box 6091  
Bellmawr, NJ 08099-6091

31 Past Due After Aug 29 2016 Please Pay \$226.00 32

- 1 **Service Address**
- 2 **Account Number**
- 3 **Service Agreement ID** – South Jersey Gas uses this ID number as a reference for customers who choose to receive their gas service from a third-party supplier. Third-party suppliers are also referred to as “marketers” (see Definitions).
- 4 **Confirmation of Previous Payments**
- 5 **Current Billing Month**
- 6 **Current Natural Gas Charges**
- 7 **Previous Natural Gas Charges**
- 8 If you have chosen a third-party gas supplier/marketer, it will be listed here.
- 9 **Total Charges** (Including Previous Unpaid Charges), Amount Due, and Payment Due Date
- 10 **Daily Average Temperature** – Temperature Comparison between the Current Period and the same period last year.
- 11 **South Jersey Gas Customer Charge** – A monthly charge that covers certain fixed costs of providing you with natural gas service.
- 12 **Natural Gas Delivery Charge** – The delivery charge covers the cost of moving natural gas, safely and reliably, through our pipes to the meter at your property.
- 13 **Meter Reading Type** – Indicates whether this billing period was based on an Actual meter reading or an Estimated meter reading. Estimated readings are created when an actual meter reading cannot be obtained and are based on weather and past consumption patterns. The estimated consumption will be adjusted, if necessary, on the bill following the next actual reading on your meter.
- 14 **Current Gas Bill** – Current charges for natural gas use during this period. *Note: If you are enrolled in the Budget Plan, this amount may not reflect the current payment due.*
- 15 **Rate Class**
- 16 **Price to Compare** – A customer may choose to receive gas supply from South Jersey Gas, or a third-party supplier/marketer. Price to Compare is a rate calculated using a customer’s natural gas usage and the cost per therm for that gas (see item 25 for a definition of Therm). This price is listed for you as a reference point. Use this price and other criteria before switching from South Jersey Gas to another deregulated natural gas supplier.
- 17 **Next Meter Reading Date**
- 18 **For customers on a budget plan**, figures represent year to date balance as actual gas charges and budget payments are applied to account.
- 19 **Meter Number** – Number assigned to the meter unit at the customer’s address.
- 20 **Start and End Dates of Current Billing Period**
- 21 **Number of Days in Current Billing Period**
- 22 **Present Meter Reading**
- 23 **Previous Meter Reading**
- 24 **Cubic Feet of Gas Used** – The difference between the previous meter reading and the present meter reading in the current billing period.
- 25 **Therm Factor** The number used to convert cubic feet (gas used) into therms. A therm is unit of heat measurement equal to 100,000 Btu.
- 26 **Therms used in the current billing period.**
- 27 **Customer Name and Address**
- 28 **Option to Enroll in School Counts** – A dollar a month is billed and that dollar goes towards the gas bill of the school in the customers area.
- 29 **Option for Name, Address, Phone Corrections** – Mark this item if you need to make changes to your address or contact information. Mark your changes clearly on the back of your bill.
- 30 **Payment Remittance Address**
- 31 **Payment Due Date**
- 32 **Amount Due**

► If you have questions regarding understanding your bill, please call the Customer Care Center at 1-888-766-9900.

### DEFINITIONS OF TERMS YOU MAY FIND HELPFUL

**BGSS:** Basic Gas Supply Service. BGSS is comprised of the costs associated with purchasing supplies of natural gas for customers like yourself.

**CUBIC FEET (CU. Ft):** This represents the amount of gas used in hundreds of cubic feet during this billing period.

**CURRENT MARKETER CHARGES:** These charges will appear instead of BGSS if you have selected a deregulated third-party gas supplier (also referred to as “marketer”) other than South Jersey Gas Company. You agreed to pay these charges with your energy marketer rather than to South Jersey Gas when you switched suppliers from South Jersey Gas to the deregulated energy supplier. Any questions regarding those charges should be directed to the marketer listed on the bill. If you feel you have been switched without your knowledge, please let us know. There are strict laws and penalties for marketers that “slam” energy customers.

**DEGREE DAYS:** A measure of coldness for a specified period, based on the difference between 65° F and the average daily temperature.

**LATE PAYMENT CHARGE:** A late payment charge may be applied to General Service (CSG) customers if the total amount due is not paid by the payment due date.

**THERM:** A unit of heat measurement equal to 100,000 Btu used to calculate your bill.

**PAYMENT ARRANGEMENT:** Pre-approved payment schedule between utility and customer on outstanding balances.