



Energy Notes

NOVEMBER 2017

www.southjerseygas.com

CUSTOMER SERVICE 1-888-766-9900 Mon-Fri 7AM to 8PM / Sat 9AM to 2PM
e-mail: customercare@sjindustries.com

GAS LEAK HOTLINE:
1-800-582-7060

INVESTMENTS FOR A SAFE SYSTEM

South Jersey Gas' top priority is safety. Keeping our customers, employees, and the communities we serve safe shapes everything we do.

This focus drives continued investments needed to ensure the safety and reliability of the natural gas system serving southern New Jersey homes and businesses each day.

To do this, we perform compliance and integrity management programs, distribution system upgrades, and maintenance for transmission and distribution pipelines.

We are also updating miles of aging bare steel and cast-iron mains throughout the system with more durable high-performance polyethylene material. This fortifies the system and reinforces reliability for warming homes, heating water, and drying clothes.

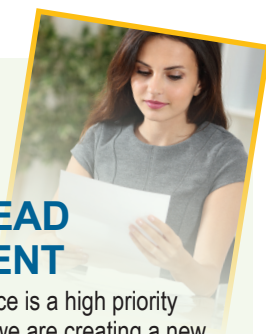
Last, we have completed the successful conversion of 92 miles of distribution mains along the barrier islands of Atlantic and Cape May counties under the Storm Hardening and Reliability Program (SHARP).

System enhancements will continue for the near term so that service to over 381,000 customers remains dependable.

COMING SOON

NEW, EASY-TO-READ BILLING STATEMENT

Improving your customer experience is a high priority for South Jersey Gas. That's why we are creating a new detailed billing statement to make it easy to find and understand the information that's most important to you. Your new statement will provide much more than just your account balance. It will offer simple calculations of your account charges, a more complete picture of your current and historical usage, important information on regulations, and community news. We look forward to sharing these improvements with you in early 2018.



PAYMENT ASSISTANCE FOR GAS & ELECTRIC (PAGE)

The PAGE energy assistance program benefits homeowners and renters who are NJ residents, who have not received Universal Service Fund (USF) support in the past 6 months or Home Energy Assistance (HEA) within the last heating season, who are experiencing a crisis situation that includes a documented notice of overdue payment for gas and/or electric service, and who have a past history of making regular payments towards their utility bills. **For more information or to apply, visit www.affordablehousingalliance.com or call 732-389-2958.**

NJ SHARES Grants Available

This program is open to any NJ resident who needs temporary help paying his/her utility bill. Customers must have an income level that does not exceed 400% of the Federal Poverty Level.

NJ Shares 1-866-657-4273

Atlantic County

Hammonton Family Community Center 609-567-2900
Family Service Association (EHT) 609-569-0376
The Salvation Army (Atlantic City) 609-344-0660
Atlantic City Rescue Mission 609-345-5517
Ocean County – HEAP 732-244-9041 ext.110

Burlington County

The Christian Caring Center –
Pemberton, Inc. 609-893-0700
St. Vincent De Paul Society –
St. Mary of the Lakes 609-953-0021
St. Vincent De Paul Society –
St. Isaac Joques 856-797-7352

Camden County

Senator Madden's Office 856-232-6700
OEO, Inc. – Sheridan Apartments 856-541-4422
Fellowship House 856-964-4545
Catholic Charities – Diocese of Camden 856-342-4193
St. Joseph's Carpenter Society 856-966-8117
Hispanic Family Center of Southern NJ 856-365-7393
OEO, Inc. – Pennsauken 856-910-1180

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\$1,200 in REBATES!

CLAIM YOURS TODAY!

Homeowners in need of a new water heater and heater can replace their entire heating system with the assistance of South Jersey Gas. By upgrading equipment to a qualifying high-efficiency natural gas water heater AND a qualifying high-efficiency natural gas boiler or furnace, homeowners can take advantage of incredible rebates.

High-Efficiency Water Heating and Heating System Rebates

NJ Clean Energy Program Rebate	\$700
South Jersey Gas Rebate	\$500
TOTAL REBATE	\$1,200

For details on requirements, qualifying equipment and program dates:
Call 1-855-678-5860 or visit www.southjerseygas.com/incentives

Hurry! These programs expire December 31, 2018 or when funds are exhausted.

IS YOUR INFORMATION CURRENT?

Having accurate customer information is a key part of ensuring exceptional service. Please take a few minutes to verify that the information contained in your billing statement is current. Be sure to verify both the address where you have South Jersey Gas service as well as your billing address, in case they are different.

If you need to update your information, you can do so by noting the changes on the back side of your remittance slip, or by emailing us at customercare@sjindustries.com. You can also provide us with an alternate contact person (family member, neighbor, property manager, etc.) for your account, with whom we can discuss a service interruption if you are unavailable.

THIRD-PARTY NOTIFICATION

Sometimes, we all need a little extra help. Our third-party notification program allows you to designate a contact person (friend, relative, neighbor, etc.) who will also receive a copy of your bill if it contains a shut-off notice. This person will not be responsible for paying your bill, but they may be able to help you better understand your bill and how you can ensure your service continues without interruption.

To enroll, contact our Customer Contact Center via e-mail at customercare@sjindustries.com or by phone at 1-888-766-9900.

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OEO, Inc. – UWC 856-365-8989
OEO, Inc. – CUI..... 856-964-6887

Cape May County

Puerto Rican Action Committee
(Woodbine/Salem/Cape May) 609-861-5800
Catholic Charities – Diocese of Camden
(Rio Grande)..... 609-886-2662

Cumberland County

Lawrence Township Senior Center
(Cedarville) 856-447-1000
Bethel Development Corporation 856-327-9092
Catholic Charities – Diocese of Camden
(Vineland) 856-691-1841
The Salvation Army (Vineland) 856-696-5050
The Salvation Army (Bridgeton)..... 856-451-0999
CASA PRAC INC..... 856-692-2331

Native American Advancement Corp
Weatherization Assistance Program 856-455-0600
Community Action Partnership 856-451-6330

Gloucester County

Senator Madden's Office 856-232-6700
Paulsboro Community
Development Center 856-224-1401

Salem County

Puerto Rican Action Committee
(Salem/Cape May)..... 856-299-5800
Catholic Charities – Diocese of Camden
(Penns Grove) 856-299-1296
The Salvation Army (Salem)..... 856-935-0305
Puerto Rican Action Committee
(Penns Grove) 856-299-5800
Board of Social Services (Salem)..... 856-299-7200

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